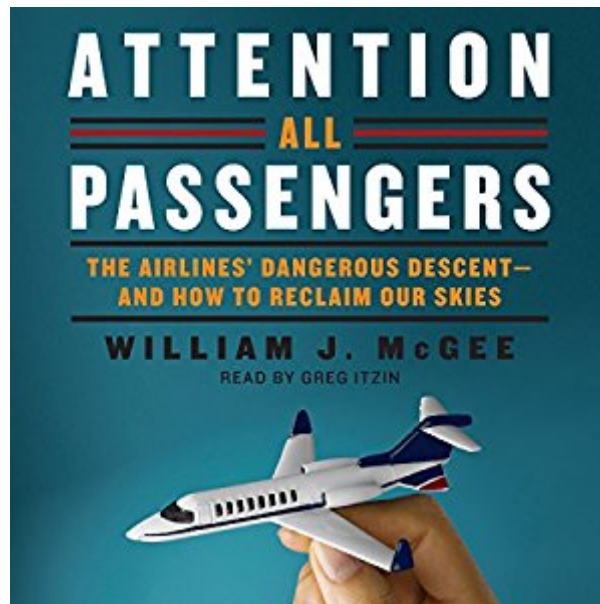


The book was found

Attention All Passengers: The Airlines' Dangerous Descent - And How To Reclaim Our Skies



Synopsis

Award-winning journalist and leading consumer advocate William J. McGee offers a shocking, essential exposé that reveals the real state of the "friendly skies". From outsourced call centers in India to the Alabama location where all lost baggage ends up, William J. McGee crisscrossed the country and traveled around the globe immersing himself deep into the world of commercial airlines. And what he found was shocking. McGee interviewed countless industry insiders - pilots, TSA security screeners, FAA inspectors, legislators, the CEOs of the major carriers, and even Ralph Nader and Steven Slater, the disgruntled flight attendant who famously jettisoned a JetBlue flight. Here he reveals how airline executives are cutting costs in "a mad race to the bottom" by delegating flights to second-tier regional airlines and outsourcing critical aircraft maintenance and repairs to unlicensed "mechanics" in China, Singapore, Mexico, and El Salvador. And while the U.S. airlines have raked in tens of billions of dollars for checked baggage alone in recent years, our skies (and our airports) are not getting any safer. What's more, McGee explains how both political parties and all branches of the U.S. government have conspired to place corporate interests above the interests of consumers, workers, the nation's economy, and even the planet itself. *Attention All Passengers* will change the way you view the airline industry and make you think twice the next time you see the fasten seat belts sign.

Book Information

Audible Audio Edition

Listening Length: 11 hours and 22 minutes

Program Type: Audiobook

Version: Unabridged

Publisher: HarperAudio

Audible.com Release Date: June 26, 2012

Whispersync for Voice: Ready

Language: English

ASIN: B008EPMH5Y

Best Sellers Rank: #80 in Books > Audible Audiobooks > Nonfiction > Transportation #151

in Books > Engineering & Transportation > Transportation > Aviation > Commercial #168

in Books > Business & Money > Industries > Transportation

Customer Reviews

William J. McGee used to love to travel by air. Now he doesn't. I know how he feels. Like McGee,

I've been fascinated with aviation since childhood and made it my career. For years, any time I could spend in an airport was fine by me. Now I avoid them. Once you're out of the airport and onto the plane, it's no better. Full flights, suspicious flight crews, cranky passengers, fewer amenities, higher prices. McGee says it doesn't have to be this way. In *Attention All Passengers*, McGee explains how things work behind the scenes in aviation in a clear manner. He's obviously troubled by the way that a combination of deregulation and heightened security has turned the pleasure of air travel into an unpleasant slog. McGee doesn't dispute that air travel is now safer than it ever has been, but he also observes that the margins of safety built into every aspect of aviation have been eroded to a dangerous extent by financial need and greed. At the top of his danger list is the outsourcing of aircraft maintenance. The repairs, maintenance, and inspections that used to take place in the United States, are now happening in China and El Salvador and elsewhere, where the standards may or may not be equivalent to our own. Even where the training and licensing are up to standard, there's another menace - counterfeit parts. Parts can be expensive and where the inspections are lax or nonexistent, rebuilt or counterfeit parts can easily be substituted for new parts. McGee identifies deregulation as a mixed bag -- it brought ticket prices down but created more competition. That worked until the drop off of passengers after 9/11 and the astronomical expense of increased security measures.

The author, William J. McGee is a veteran airline professional and writer about the industry. If one is familiar with the industry as a professional or educated observer this book contains nothing new. If you think flying in the US these days is peachy keen, you won't like this book. There is no doubt about two things: First, like many of us professionals who worked in or around the industry prior to deregulation, he regards deregulation as having been disastrous for customer service and the health of the US "system of systems" of local service carriers and of "trunk carriers." Regulation ensured competition on most routes; prevented predatory fare wars; ensured safety standards; and made competition based on levels and types of customer service. He makes a good case that the US regulated airline system provided a public utility - serving the entire country - that served the needs of travelers who needed - for speed, urgency or business - to pay a premium fare above that of a bus, train (non-existent for a large part after 1971) or private automobile. Second, McGee casts light on serious safety issues including: outsourcing of over 50% of US airline traffic to "regional airlines" employing lesser trained and paid pilots and small uncomfortable aircraft; outsourcing reservations - with the passenger being discouraged from telephone contact to unknowledgeable foreign call centers; outsourcing maintenance, repair and overhaul (MRO) to El Salvador and China

beyond effective FAA supervision; and unsafe cost-cutting on the part of the airlines.

[Download to continue reading...](#)

Attention All Passengers: The Airlines' Dangerous Descent - and How to Reclaim Our Skies
Attention All Passengers: The Truth About the Airline Industry When Morning Gilds the Skies:
Hymns of Heaven and Our Eternal Hope (Great Hymns of Our Faith) Voyagers of the Titanic:
Passengers, Sailors, Shipbuilders, Aristocrats, and the Worlds They Came From The Railroad
Passenger Car: An Illustrated History of the First Hundred Years, with Accounts by Contemporary
Passengers Drones: An Illustrated Guide to the Unmanned Aircraft that are Filling Our Skies
Dangerous Deception (Dangerous Creatures) Robert Young Pelton's The World's Most Dangerous
Places: 5th Edition (Robert Young Pelton the World's Most Dangerous Places) The Lordship of
Christ: Serving Our Savior All of the Time, in All of Life, with All of Our Heart Underground Airlines
The Republic Airlines Story: An Illustrated History, 1945-1986 Guide to Airport Airplanes: An
Illustrated Handbook Allowing Rapid Identification of Airliners Flown Worldwide by Major Airlines
The Plane That Wasn't There: Why We Haven't Found Malaysia Airlines Flight 370 (Kindle Single)
Southwest Airlines (Built for Success) Dollar Democracy: With Liberty and Justice for Some: How to
Reclaim the American Dream For All Inheritance: How Our Genes Change Our Lives--and Our
Lives Change Our Genes The Mind-Gut Connection: How the Hidden Conversation Within Our
Bodies Impacts Our Mood, Our Choices, and Our Overall Health Fatal Descent: Andreas Lubitz and
the Crash of Germanwings Flight 9525 Descent (Texts and Translations) Dark Descent: Diving and
the Deadly Allure of the Empress of Ireland

[Dmca](#)